



**Government of Pakistan
Ministry of Science & Technology
PAKISTAN HALAL AUTHORITY**

Plot 25, Street 6, Sector H-9/1 Islamabad, Pakistan
Website: www.pakistanhalalauthority.gov.pk



**IMPARTIALITY & CONFIDENTIALITY POLICY OF
PAKISTAN HALAL AUTHORITY**

Pakistan Halal Authority (PHA) is committed to ensure that all its regulatory/operational activities are carried out with utmost competence, integrity and professionalism.

Impartiality:

PHA is devoted to safeguard impartiality in all its regulatory/operational activities. PHA ensures that its decisions are based on objective evidence, rather on bias or perception or preferring one over another without any objectivity. PHA's employees, committee members, internal or external service providers working on behalf of PHA including all concerned involved in the recognition, registration, licensing, audits, inspection or any other activity should act impartially. PHA does not allow any commercial, financial or other pressures to compromise impartiality under its organizational control. PHA identify, analyze, mitigate and continuously monitor risks that may arise from its activities, ownership, governance, management, its relationships or relationship from its personnel, shared resources, finances, contracts, outsourcing, training, consultancy, marketing etc.

Confidentiality:

PHA is also committed to ensure the confidentiality and management of all information obtained or created during the performance of its regulatory activities through legally enforceable commitments from its

personnel and from external service providers, committee members or individuals acting on the behalf of PHA. PHA informs its client, in advance, of the information and records it intends to place in the public domain. All the information and records are considered proprietary information and is regarded as confidential, except if required by law. PHA also ensures the confidentiality of information about the sources other than client (complainants, other regulators etc.).

PHA regularly conducts trainings to enhance competence on impartiality & confidentiality within the organization and for external personnel working on behalf of PHA.

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